

**RESOURCES & SERVICES OFFERED**

The Office of Assessment offers numerous resources and services in order to assist faculty and co-curricular specialists with meaningful and manageable assessment. Such resources include:

- Facilitators/consultants
- On-line assessment tool-kit
- Specialized workshops
- Analytic assessment support for colleges and programs
- Access to an extensive assessment library—located in 209 Ricks Hall
- Individual consulting
- Facilitation and oversight of special research projects on student learning and development
- Production of professional assessment publications
- Consultation on LITRE projects

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**OFFICE OF ASSESSMENT**

**DIVISION OF UNDERGRADUATE ACADEMIC PROGRAMS**

*“Measure what you value, rather than valuing what you measure.” -Anonymous*

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## PURPOSE OF ASSESSMENT

The Office of Assessment works with faculty and staff to:

- Improve student learning and development
- Reinforce or emphasize the mission of each unit and the institution
- Improve programs and/or performance
- Compare a program's quality or value to the program's defined principles
- Inform decision making
- Inform planning
- Inform policy discussions at the local, state, regional, and national level
- Evaluate programs, not personnel
- Assist in the request for additional funds from the university and external community
- Assist in meeting accreditation requirements, models of best practices, and national benchmarks
- Celebrate successes
- Reflect on the attitudes and approach we take in improving teaching and learning
- Create a culture of continuous improvement

## MISSION

The Office of Assessment in the Division of Undergraduate Academic Programs provides support for continuous program improvement for all departments and units serving undergraduate students. The Assessment staff provides training, analysis, and support for on-going assessment of student learning and development.

## EXPECTATION OF EXCELLENCE

Assessment of student learning outcomes aligns directly with the NC State mission and promotes a culture of learning, improvement, and accountability. We are expected to evaluate all that we do in order to continuously improve student learning and development.

**We assist with assessing undergraduate education by supporting or serving on the following expert-driven committees.**

- UPRSC—Undergraduate Program Review Steering Council guides the undergraduate academic program review process (UAPR). This process seeks to enhance undergraduate learning while maintaining faculty autonomy and flexibility.
- CUE—the Council on Undergraduate Education oversees the general education program and its assessment.
- DUAP Assessment Team—the Academic Support Specialists are responsible for their own areas of improving delivery of academic support services.
- LITRE Assessment Committee—The Office of Assessment provides resources and technical support to the LITRE Assessment Committee. LITRE (Learning in a Technology Rich Environment) is NC State's Quality Enhancement Plan.