

# Oracle® Web Conferencing

Sizing Guide

Release 2 (2.0.4.3)

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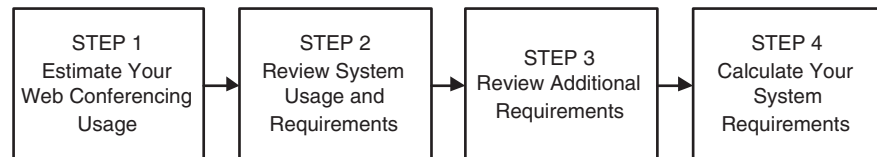
The purpose of this guide is to help you plan and size your Oracle Web Conferencing deployment. The metrics provided here are for a single installation of Oracle Web Conferencing.

This document contains the following sections:

- Section 1, "Estimating Your Oracle Web Conferencing Usage"
- Section 2, "Oracle Web Conferencing Usage Statistics"
- Section 3, "Other Requirements"
- Section 4, "Calculating Your System Requirements"

This document will guide you through the following steps to determine your system's sizing needs.

**Figure 1 Steps to Determine System Sizing**



## 1 Estimating Your Oracle Web Conferencing Usage

To determine your company's sizing requirements, you need to estimate how Oracle Web Conferencing will be used. The key questions are:

- What is the maximum number of concurrent users?
- What is the maximum number of concurrent conferences?

The questionnaire below will help you answer these key questions.

1. What time of day do most conferences occur? \_\_\_\_\_
2. How many conferences occur at this time? \_\_\_\_\_
3. How many users participate in the largest of these conferences? \_\_\_\_\_
4. Multiply #2 by #3: \_\_\_\_\_

5. At what time of day does your company's largest conference occur? \_\_\_\_\_
6. How many users participate in this conference? \_\_\_\_\_
7. How many other conferences occur at this time? \_\_\_\_\_
8. How many users participate in the largest of these conferences? \_\_\_\_\_
9. Multiply #7 by #8, and then add #6: \_\_\_\_\_
10. Compare the numbers you get in numbers #4 and #9. The larger number is: \_\_\_\_\_ This is the maximum number of concurrent users.
11. #2 is the maximum number of concurrent conferences.

## 2 Oracle Web Conferencing Usage Statistics

The following sections contain Oracle Web Conferencing usage statistics and minimum requirements.

### 2.1 Web Conferencing Server Hardware Usage

The first column of each of the tables below shows hardware usage for one conference on the Web Conferencing Server. In this example, the server machine contains:

- The Oracle9i Application Server
- Oracle Real-Time Collaboration core components:
  - Web Conferencing server (imt-collab)
  - OC4J application for Web Conferencing (OC4J\_immeeting)
  - Oracle Real-Time Collaboration process monitor (imt-pm)
  - Oracle Real-Time Collaboration multiplexer (imt-mx)

The second column shows usage for a conference in which 20 clients participate. These metrics were obtained with content containing minimal graphics. System usage increases for video and other graphically-rich content.

This table shows system usage for a Solaris platform. These data were obtained using a Sun Ultra 60 with two UltraSPARC-II 450MHz CPUs, 2 GB RAM, Solaris Operating System 5.8. The table shows usage for one conference, plus additional usage for 20 clients.

**Table 1 System Usage for Solaris**

Hardware	Hardware Usage for One Conference	Hardware Usage for 20 Clients
Physical Memory	7 MB	6 MB
Virtual Memory	12 MB	10 MB
CPU Usage (%)	0.8%	1%
CPU Usage with SSL Encryption	2.4%-3.2%	3%-4%
Network In	10 kB/s	10 kB/s
Network Out	8 kB/s	100 kB/s

This table shows system usage for a Linux platform. These data were obtained using a Dell 2650 with two Intel Pentium 4 2.8 GHz CPUs, 6 GB RAM, Linux Red Hat Advanced Server 2.1. The table shows usage for one conference, plus additional usage for 20 clients.

**Table 2 System Usage for Linux**

<b>Hardware</b>	<b>Hardware Usage for One Conference</b>	<b>Hardware Usage for 20 Clients</b>
Physical Memory	14 MB	6 MB
Virtual Memory	15 MB	6 MB
CPU Usage (%)	0.5%	0.8%
CPU Usage with SSL Encryption	1.5%-2%	2.6%-3.8%
Network In	15 kB/sec	15 kB/sec
Network Out	8 kB/sec	100 kB/sec

## 2.2 Voice Conversion Server Hardware Usage

Oracle Web Conferencing uses a Voice Conversion Server to support streaming voice data during conferences or playback of recorded conferences with voice data. The Voice Conversion server must be installed on a computer with the following required software:

- Windows 2000 Server SP4 and above
- Intel Dialogic System Software 5.1.1 SP1 and above

The server machine should include the following basic configuration:

- 2.4 GHz Intel Processor
- 512 MB SDRAM
- 20 GB disk

In addition, you need specialized telephony hardware. You need a T1 or E1 trunk, and a media processing board from Intel / Dialogic to support the trunk. The T1/E1 protocol supported by Oracle Web Conferencing is robbed-bit /CAS (Channel Associated Signaling). The following tables list hardware and sizing recommendations depending on the the number of concurrent voice conferences, the type of and number of trunk lines, and the number of Voice Conversion Servers.

**Table 3 Sizing Recommendations for Voice Conversion Using T1**

<b>Concurrent Voice Conferences</b>	<b>T1 Lines</b>	<b>Voice Servers</b>	<b>Dialogic Hardware Needed per Voice Server</b>
12	1	1	D/240JCT-T1
24	1	1	D/480JCT-T1
48	2	1	2 x D/480JCT-T1
96	4	2	2 x D/480JCT-T1
192	8	4	2 x D/480JCT-T1

**Table 4 Sizing Recommendations for Voice Conversion Using E1**

Concurrent Voice Conferences	E1 Lines	Voice Servers	Dialogic Hardware Needed per Voice Server
15	1	1	D/300JCT-E1
30	1	1	D/300JCT-E1
60	2	1	2 x D/600JCT-E1
120	4	2	2 x D/600JCT-E1
240	8	4	2 x D/600JCT-E1

The following questions are frequently asked regarding Voice Conversion server setup:

- Can the Voice Conversion Server be co-hosted along with the Oracle Collaboration Suite Voicemail server on the same hardware machine?

Due to telephony resource contention, in Oracle Collaboration Suite, Release 2, the Voice Conversion Server cannot be co-hosted with the Oracle Collaboration Suite Voicemail server.

- Is the Voice Conversion Server supported for Linux?

Although the Dialogic platform is supported on Linux, the Voice Conversion Server has not been certified for Linux yet. Linux support might be offered in a future release.

- Can the Voice Conversion Server be shared across multiple Oracle Web Conferencing mid-tiers?

Yes, you can configure the Voice Conversion Server to serve multiple mid-tiers, which could potentially be at different locations. For example, a single global deployment could have mid-tiers in the United Kingdom and in the United States. Each of these locations could have its own Voice Conversion Server instance (to save on long-distance phone charges) or share a common instance.

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**See Also:** *Oracle Web Conferencing Administrator's Guide* for details about configuration and deployment.

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## 2.3 Document Conversion Server Hardware Usage

Oracle Web Conferencing uses a Document Conversion Server to convert Microsoft Office documents into HTML or other compatible formats for sharing during conferences. The server must reside on a separate computer from the middle tier, and it must have Microsoft Windows NT and Microsoft Office 2000 or Microsoft Office XP.

Unlike the other Oracle Web Conferencing servers, Document Conversion Server tasks are CPU-intensive, usually reaching 100% CPU usage for most conversion tasks. Oracle Web Conferencing currently supports only one Document Conversion Server, so for faster conversion, you must scale up.

The sizing of document conversion hardware depends on the load on the Document Conversion Server. The load is determined by the nature of the conversion tasks, for example, size of document and amount of graphics.

The following table lists document conversion times for various types of documents. These results were obtained using a Pentium III, 866 MHz, 256 MB, Windows 2000 machine with a 100 Mbps ethernet connection and 15 GB EIDE disk.

**Table 5 Document Conversion Time**

<b>Document Type</b>	<b>Length</b>	<b>Size</b>	<b>Complexity</b>	<b>Conversion Time</b>
PowerPoint	11 pages	267 KB	Simple graphics	12 seconds
PowerPoint	35 pages	1.1 MB	Complex graphics	35 seconds
PowerPoint	29 pages	8.2 MB	Moderate graphics	41 seconds
Excel	3 sheets	19 KB	Text only	2 seconds
Word	40	150 KB	Text only	8 seconds
Word	11 pages	1 MB	Complex graphics	24 seconds
Word	10	2.8	Simple graphics	5 seconds

For best results, Oracle Corporation recommends using a fast CPU (such as 2.4 GHz) and a reasonable amount of memory (such as 512 MB).

### 3 Other Requirements

Oracle Web Conferencing also relies on Oracle9iAS Infrastructure and the Oracle9i Database. Please consult the documentation for these products for hardware requirements.

Oracle Web Conferencing requires at least 30 GB of disk space in the machine on which the database is located, so add this requirement to the Oracle9i Database requirements. When calculating database disk space, consider the number and size of materials that will be stored in the Materials and Archives tabs.

## 4 Calculating Your System Requirements

Use the information in the previous sections to estimate your system requirements.

### 4.1 Determining Your CPU Requirements

1. Select a table from Section 2, "Oracle Web Conferencing Usage Statistics" that represents your deployment platform: Table \_\_
2. From the questionnaire in Section 1, "Estimating Your Oracle Web Conferencing Usage", divide #10 by 20 and round up. Multiply the result by the "Hardware Usage for 20 Clients" column of the CPU row\_
3. Multiply #11 by the "Hardware Usage for One Conference" column in the "CPU Usage" row. \_\_\_\_\_
4. Add the results from #2 and #3 of this section and divide by 100. Round up the result: \_\_\_\_ This is the number of CPUs you will need.

Repeat the steps in this section to determine your memory and network requirements.

## 4.2 Caveats

There are several variables when determining system usage, not all of which are accounted for in this manual. For example, the type of content that is presented influences system usage. Graphically-rich content and video use more system resources than PowerPoint slides with minimal graphics.

## 4.3 Conclusion

Based on your estimated Oracle Web Conferencing workload and the usage statistics and requirements in this document, determine your system configuration.

Your Web Conferencing Server configuration is:\_\_\_\_\_

Your Voice Conversion Server configuration is:\_\_\_\_\_

Your Document Conversion Server configuration is:\_\_\_\_\_

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