

## STUDENTS

### Students will KNOW...

#### Objective #1

What to expect as an NC State student

Outcome	Assessment Methods	Population	Results (% Who Strongly Agree or Agree)	Interpretation	Decisions/Improvements Based on Results
a) Students will know what to expect academically at NC State.	First Term - First Year Survey	First-year students	80.9% (18.3 SA + 62.6 A)		
b) Students will know what to expect socially at NC State.	First Term - First Year Survey	First-year students	85.7% (28.5 SA + 57.2 A)		
c) Students will know the university's expectations for students to act with respect and civility towards others.	First-Year Student Survey	First-year students	94.6% (59.2 SA + 35.4 A)	This is the highest of all responses for first-year students who attended the summer program, so it appears that students understand the university's expectation regarding this issue.	
	Transfer Orientation Student Survey	Transfer students	95.9% (53.5 SA + 42.4 A)	This is the 2nd highest of all responses for transfer students who attended the summer program, so it appears that students understand the university's expectation regarding this issue.	
	August Orientation Student Survey	First-year & transfer students	78.0% (46.0 SA + 32.0 A)	The response for this item during August Orientation is clearly lower than for any of the other groups of students. They are getting similar information as the transfer students, so it is interesting they they do not claim to know it as well.	We need to make sure that this message is more clearly delivered during the August Orientation program.
	Spring Entry Orientation Student Survey	First-year & transfer students	97.0% (70.0 SA + 27.0 A)		

**Objective #2**

Academic information

Outcome	Assessment Methods	Population	Results (% Who Strongly Agree or Agree)	Interpretation	Decisions/Improvements Based on Results
a) Students will receive useful information on academic requirements.	First-Year Student Survey	First-year students	89.4% (55.4 SA + 34.0 A)		
b) Students will participate in advising sessions that help them plan their fall schedule.	First-Year Student Survey	First-year students	74.3% (31.1 SA + 43.2 A)	Improved from 2009 but it could still be improved.	Continue to find ways to improve the advising and registration process during Orientation.
	Transfer Orientation Student Survey	Transfer Students	68.7% (34.5 SA + 34.2 A) - before Orientation 57.8% (27.3 SA + 30.5 A) - during Orientation	Both were up from 2009: up from 59% before Orientation and up from 49% during Orientation. Students seem to be getting better advising but we need to work to make it better by focusing on how NSO and the colleges can provide better advising information to Transfers.	NSO needs to do a better job regarding advising information: a) The NSO website needs to be more clear so students know who to contact for advising assistance; b) Colleges need to ensure advising assistance is available.
	August Orientation Student Survey	First-year & transfer students	56.0% (36.0 SA + 20.0 A) - before Orientation 32.0% (12.0 SA + 20.0 A) - during Orientation	It appears that students coming to August Orientation are not getting adequate scheduling assistance prior to coming to Orientation.	Explore new ways to communicate with students attending August Orientation to ensure they have what they need, especially regarding course registration.
	Spring Entry Orientation Student Survey	First-year & transfer students	76.1% (49.2 SA + 26.9 A) - before Orientation 53.7% (29.8 SA + 23.9 A) - during Orientation		
c) Students will receive useful information on how academic advising works.	First-Year Student Survey	First-year students	84.3% (39.4 SA + 44.9 A)		
d) Students will receive useful information on the value of interacting with faculty and staff at NC State.	First-Year Student Survey	First-year students	91.6% (57.7 SA + 33.9 A)		
e) Students will know the academic challenges facing transfer students.	Transfer Orientation Student Survey	Transfer Students	88.9% (38.6 SA + 50.3 A)		
f) Students will know the advising resources available to all students.	Transfer Orientation Student Survey	Transfer Students	90.7% (44.0 SA + 46.7 A)		

**Objective #3**

Involvement information

Outcome	Assessment Methods	Population	Results	Interpretation	Decisions/Improvements Based on Results
a) Students will receive useful information on resources to help them get involved on campus if they wanted to do so.	First-Year Student Survey	First-year students	93.6% (64.3 SA + 29.3 A)	This item was the 3rd highest among all items for first-year students attending a summer program.	Continue to offer the Finding Your Place at NC State program.
b) Students will receive useful information on getting involved in activities and/or organizations on campus.	First Term - First Year Survey	First-year students	88.0% (59.5 Has Already Been Useful + 28.5 Will Be Useful at Some Point)		
c) Students will be provided useful advice from transfer students about getting involved at NC State.	Transfer Orientation Student Survey	Transfer Students	84.7% (34.8 SA + 49.9 A)		

**Objective #4**

Daily life activities of students

Outcome	Assessment Methods	Population	Results (% Has Already Been Useful or Will Be Useful at Some Point)	Interpretation	Decisions/Improvements Based on Results
Students will indicate that NSO provided them useful information on:					
a) The various dining options on campus	First Term - First Year Survey	First-year students	84.1% (72.8 Already + 11.3 Will Be)		
b) Living with a roommate in the residence halls	First Term - First Year Survey	First-year students	74.2% (57.3 Already + 16.9 Will Be)		
c) Getting tickets to NC State athletic events.	First Term - First Year Survey	First-year students	63.0% (43.2 Already + 19.8 Will Be)		
d) Using transportation to get around campus.	First Term - First Year Survey	First-year students	72.2% (46.4 Already + 25.8 Will Be)		
e) Staying physically active while on campus.	First Term - First Year Survey	First-year students	82.4% (59.9 Already + 22.5 Will Be)		
f) How to find information about studying abroad.	First Term - First Year Survey	First-year students	69.1% (33.2 Already + 35.9 Will Be)		
g) Getting involved in activities and/or organizations on campus.	First Term - First Year Survey	First-year students			
h) Safety and security on campus	First-Year Student Survey	First-year students	94.4% (68.0 Already + 26.4 Will Be)	This item was the 2nd highest among all items for first-year students attending a summer program.	
	Transfer Orientation Student Survey	Transfer Students	94.3% (49.5 SA + 44.8 A)		
i) Keeping themselves and others safe in situations involving alcohol and drugs.	First Term - First Year Survey	First-year students	85.1% (49.1 Already + 36.0 Will Be)		
j) Technology resources and policies on campus	First-Year Student Survey	First-year students	92.5% (59.0 SA + 33.5 A)		

**Students will BE ABLE TO...**

**Objective #5**

Register for classes

Outcome	Assessment Methods	Population	Results	Interpretation	Decisions/Improvements Based on Results
a) Students will receive useful information on how to register for classes.	First-Year Student Survey	First-year students	91.4% (71.2 SA + 20.2 A)	This item had the highest "strongly agree" (71.2%) among all items for first-year students attending a summer program.	

**Students will FEEL...**

**Objective #6**

That New Student Orientation was an enjoyable experience, was a good use of their time, and prepared them to start their first semester at NC State

Outcome	Assessment Methods	Population	Results	Interpretation	Decisions/Improvements Based on Results
a) Students will feel prepared to start their first semester at NC State.	First-Year Student Survey	First-year students	87.2% (43.7 SA + 43.5 A)		
	First Term - First Year Survey	First-year students	90.3% (34.1 Already + 56.2 Will Be)	As was the case in 2009, students indicated in the Fall that Orientation prepared them for their first semester. Maybe they have a different perspective in the Fall after they get a better understanding of what is needed to be successful?	
	Transfer Orientation Student	Transfer Students	85.8% (35.1 SA + 50.7 A)		
	August Orientation Student Survey	First-year & transfer students	60.0% (18.0 SA + 42.0 A)	The August Orientation program does not seem to prepare students for their first semester. Are they already prepared so it doesn't help or are they just not prepared?	Consider changing the wording to the question or add another question that gets more to the question of whether students are prepared (not just that August Orientation prepared them).
	Spring Entry Orientation Student	First-year & transfer students	77.6% (38.8 SA + 38.8 A)		
b) Students will feel that attending Orientation was a good use of their time.	First Term - First Year Survey	First-year students	82.6% (40.2 Already + 42.4 Will Be)		
c) Students will feel that Orientation was an enjoyable experience.	First Term - First Year Survey	First-year students	81.9% (32.3 Already + 49.6 Will Be)		

## PARTNERS

### Objective #7

New Student Orientation will create and facilitate collaborative partnerships across campus.

Outcome	Assessment Methods	Population	Results	Interpretation	Decisions/Improvements Based on Results
a) Campus partners will indicate that NSO staff members assisted them in achieving their goals for Orientation	Survey of campus partners	Campus partners	60% Strongly Agree (9/15) 40% Agree (6/15)		
	Survey of college partners	College partners	71% Strongly Agree (5/7) 29% Agree (2/7)		
b) Campus partners will indicate that NSO staff members communicated well with them during planning and implementation of Orientation	Survey of campus partners	Campus partners	86% Strongly Agree (12/14) 14% Agree (3/14)		
	Survey of college partners	College partners	86% Strongly Agree (6/7) 14% Agree (1/7)		
c) Campus partners will indicate that NSO staff members were available during Orientation	Survey of campus partners	Campus partners	73% Strongly Agree (11/15) 27% Agree (4/15)		
	Survey of college partners	College partners	71% Strongly Agree (5/7) 29% Agree (2/7)		

## STUDENT STAFF

### Objective #8

New Student Orientation will develop leadership skills in their student staff members.

Outcome	Assessment Methods	Population	Results	Interpretation	Decisions/Improvements Based on Results
a) Student staff will improve their competence as leaders by:	Orientation Counselor Learning Assessment	Student Staff			
* Serving as a role model			91.7% (29.2 High level + 62.5 Above average)		
* Resolving interpersonal conflict			75.0% (20.8 High level + 54.2 Above average)		Consider including more information in training regarding this topic.
* Using judgment in problem solving			91.7% (37.5 High level + 54.2 Above average)		
* Building trust with/among supervisors and co-workers			87.5% (33.3 High level + 54.2 Above average)		
* Explaining University policies and procedures to others			79.2% (37.5 High level + 41.7 Above average)		
* Demonstrating effective planning and organization			91.7% (37.5 High level + 54.2 Above average)		
* Communicating effectively verbally and non-verbally with students and co-workers			79.2% (29.2 High level + 50.0 Above average)		
* Speaking in front of groups			87.5% (50.0 High level + 37.5 Above average)		
* Leading small groups of students			95.8% (54.2 High level + 41.7 Above average)		

**Objective #9**

New Student Orientation will develop collaboration skills in their student staff members.

Outcome	Assessment Methods	Population	Results	Interpretation	Decisions/Improvements Based on Results
a) Student staff will improve their competence as collaborators by:	Orientation Counselor Learning Assessment	Student Staff			
* Improving listening skills			83.3% (45.8 High level + 37.5 Above average)		
* Improving teamwork skills			79.2% (33.3 High level + 45.8 Above average)		
* Treating others with respect			79.2% (45.8 High level + 33.3 Above average)		
* Determining when to act alone or consult a supervisor			83.3% (8.3 High level + 75.0 Above average)		
* Developing relationships with co-workers and supervisors			75.0% (33.3 High level + 41.7 Above average)		
* Seeking advice from co-workers and supervisors			54.2% (20.8 High level + 33.3 Above average)		