

**NORTH CAROLINA STATE UNIVERSITY  
DIVISION OF STUDENT AFFAIRS  
ANNUAL REPORT  
2001-2002**

**INTRODUCTION:**

The 2001-2002 academic year was filled with opportunities and challenges to demonstrate our “Students First” motto. This report will highlight some of the many accomplishments and activities of the units within the Division of Student Affairs.

- I. PROGRAMS:** Changes in scope of activities, volume of activities, special achievements of significance, and special program reviews, studies or plans
- **Multicultural Student Affairs** was established in order to broaden the scope of African American Student Affairs, with added responsibility for Native American and Hispanic student concerns. MSA added the first Native American Symposium, celebrated the 20<sup>th</sup> Anniversary of the Peer Mentor Program and created a new Assistant Director position for Native American and Hispanic Student Affairs.
  - **Campus Activities** designed WolfCamp, an orientation program to promote student success, added an e-newsletter for parents, and provided administrative leadership support for the new Visionary Student Leaders Retreat.
  - **Center for Student Leadership, Ethics and Public Service** facilitated the student response to the 9/11 tragedy (including raising over \$15,000 for the American Red Cross), added a Martin Luther King Service Challenge and Service Floor in Bragaw Residence Hall, supported the “Campus Dialogue on Race”, increased student participation in the Leadership Development Series by 14%, and took on administrative oversight for Student Media, Student Senate Advising, and Chaplain’s Cooperative Ministry liaison responsibilities.
  - **Talley Student Center** Facilities Office completed asbestos abatement of both large mechanical rooms, the control booth in the Ballroom and the vault, managed the roof replacement of Thompson, and created a Processing Assistant V position. The Business Office added KRONOS, a time-keeping system that merges with PeopleSoft.

- **Student Conduct** processed 603 Campus Appearance Tickets and 168 Academic Misconduct cases and issued 60 parental notifications.
- **University Housing** initiated the Task Force on Living and Learning at NC State, chaired by Dean Kay Moore. The Task Force worked to develop a vision for campus housing to enhance the residential educational experience while meeting enrollment growth needs, and developed a concept of campus villages that has been presented to various groups around campus. Inter-Residence Council was selected as the Southeast School of the Year, and our student leaders were successful in their proposal to host the National Association of College and University Residence Halls 2003 conference which will bring 3,000 student leaders and advisors to campus in May.
- **Greek Life** worked with the Panhellenic Association to open the campus for expansion by a new national Sorority. Eleven national organizations applied for consideration. The Panhellenic Association selected Delta Gamma and they will expand in Fall 2002 after Formal Recruitment. Four Greek Court chapters have committed to five-year leases, and renovations in the Kappa Alpha and Sigma Nu houses began in May and will be completed this summer.
- **ARTS NC State** - Through the campus-based tuition initiative, the annual operating budget for ARTS NC State was increased by \$60,000. Additional one-time funds and lapsed salary funds were used to purchase over \$100,000 in new musical instruments, a new Steinway concert grand piano, and equipment for several arts programs. FRIENDS of ARTS NC State was effectively integrated into the NC State comprehensive campaign and had a successful year in fund-raising, including gifts and pledges to date of \$400,000 for the renaming of the Gallery of Art and Design and \$200,000 to create a performing arts endowment. Plans were finalized for a new course, MUS 495, taught by Jonathan Kramer in Fall 2002, which will introduce students to and engage them in the work of the ARTS NC State programs.
- **University Scholars Program** created two new paid internship programs for students, one in conjunction with the Kenan Institute for Engineering, Technology & Science, and the second in conjunction with Centennial Campus (CC) Development and companies on CC.

Through the campus-based tuition initiative, the annual operating budget for the University Scholars Program was increased by \$40,000.

- **Counseling Center** trained and integrated five new counselors and four new graduate students into the department. Several new groups including Academic Success, Survivors of Sexual Assault, and Thesis Support were established. There were 3,755 more counseling sessions in 2001 which is a 32% increase over 2000.
- **Student Health Services** staff provided quality medical care and displayed extraordinary teamwork to achieve accreditation from the Accreditation Association for Ambulatory Health Care. The laboratory received a two-year accreditation from the Commission on Office Laboratory Accreditation and Radiology passed a state inspection. Medical and educational staff met challenges with the trauma of 9/11 terrorism and the emotional repercussions to students and staff.
- **University Career Center** – The 2001-02 academic year was one of the most difficult job markets for college graduates in the previous twelve years. The number of companies interviewing on campus fell from 579 in 2000-01 to 346 in 2001-02, a decline of nearly 40%.
- **Upward Bound** had a phenomenal year with 36 seniors completing the academic year with 100% accepted to a post-secondary institution. The inaugural use of the UB Computer Lab was launched.
- **Educational Talent Search** (ETS) celebrated its 10 year anniversary with a special awards and anniversary program. ETS partnered with the university's Information Technology Department to provide computer technology exposure to a select group of high school participants. This venture has blossomed into a weeklong multimedia technology program.
- **Distance Education** established partnerships with key units within the university. An advisory group was established to continue overall planning and guidance. Equipment was purchased for use by the entire Division to reduce overall cost and improve efficiency and quality. Significant improvements were made to the Division and unit web sites.
- **Physical Education** had five new courses approved by CHASS Curriculum Committee. Response to the Internal Audit was submitted and approved by the Chancellor. Project 285 was approved to be a capital improvement project. ADA review was completed, one-stop

initiative for faculty memberships, and the Learn to Swim Children's Program were implemented.

- **Caldwell Fellows Program** had 11 students enter as traditional freshmen and 26 additional students were selected in February. With the assistance of the Alumni Office a semi-annual newsletter for Alumni, donors and friends was launched. In the graduating class, 13 students graduated with 4.0 GPA's, 11 were inducted into Phi Beta Kappa, and 17 were inducted in Phi Kappa Phi.
- **University Dining** completed and opened the East Campus Dining Hall and the Hill of Beans Coffee Shop at D.H. Hill Library.
- **ROTC** commissioned 49 new officers this academic year. The year was highlighted by a formal Veteran's Day Ceremony at the Bell Tower. The events of September 11 created opportunities for more media coverage throughout the year than any time in history. Color Guards were requested from all units as never before, and great interest was shown in the cadets from within and outside the University. A relationship was established between Student Health Services and the Department of Defense Medical Review Board that will allow all ROTC units to send students and cadets to Student Health Services for physicals.

## 2. **COMPACT Plan:** Major initiatives

- **Student Conduct** in partnership with the Provost's Office began a Counsel for Advancement of Standards in Higher Education review.
- **Women's Center** redesigned program evaluations and surveyed residence hall students.
- **University Scholars Program** made significant progress on the development of an alumni outreach initiative and will become fully effective in Fall 2002.
- **Center Stage** completed a 3-year planning cycle through the New Realities Program, sponsored by the NC Arts Council.
- **Crafts Center** received a major gift to rebuild its gas kiln, and continued to develop collaborative relationships with the Colleges of Design and Education.
- **University Housing** - E.S. King Village improvements included creating new garden plots, constructing access ramps, renovating a two-bedroom apartment to address ADA issues, and replacing all exterior sewer pipes. Residence halls projects included the air

conditioning and sprinkling of Tucker and Owen Hall, replacing the Metcalf elevators, and replacing railings at Avent Ferry Complex. Occupancy rate was 99% for the residence halls, 85% for E.S. King Village and all Greek Court houses were occupied throughout the year.

- **Student Health Services** formed successful partnerships with campus departments, e.g., the occupational medicine surveillance program with Environmental Health and Safety. Business model efficiency and accountability was achieved and demonstrated by AAAHC and COLA accreditations. Disease prevention efforts were enhanced with the giving of 4025 flu shots and 506 meningitis immunizations.
  - **University Career Center** trained three student ambassadors who assisted the Center with classroom presentations, on-line resume help sessions, and at registration tables during orientation events.
  - **Upward Bound & Educational Talent Search** recruited 920 students. Selection was based on socio-economic and first generation status. Both programs are continuing to foster partnerships with area colleges and universities as well as intra-departmental at NC State University.
  - **University Dining** – The opening of the “Hill of Beans” marked the completion of a joint venture funded by the Parents Association and University Dining using library space for an upscale Coffee Shop and Café.
- 3. DIVERSITY: Initiatives and progress**
- **University Scholars Program** forums included presentations on Gay Rights and the Boy Scouts; the Palestinian-Israeli Conflict; Sacred Places of Natives.
  - **Music Department** offered courses in “Women in Music” and “African-American Music.”
  - **Center Stage** presented performances by San Jose Taiko (blending Latin, Brazilian and traditional Japanese drumming), Dianne Reeves (African-American jazz legend), and Lila Downs (Mexican-American vocalist).
  - **University Theatre** mounted productions of the classic African-American drama “A Raisin in the Sun,” and “Stop, Kiss,” a contemporary play about a couple who develop a lesbian love affair.

- **University Housing** staff will complete a two-hour Spanish class by the close of the year. Professional staff attended a training session related to persons with disabilities.
  - **Counseling Center** staff completed a seminar for advanced clinicians, led by Dr. Herb Exum, on the needs of Latino, African-American and Asian American clients.
  - **University Career Center** improved services and activities for students with disabilities by coordinating interviewing opportunities, revising their accommodation statement, and installing an automatic door opener.
  - **Physical Education** was awarded a NASPA Minority Intern Grant.
  - **Caldwell Fellows Program** - Harold Pettigrew, former student body President and a driving force for campus diversity awareness, was the speaker for the March dinner seminar. His program focused on racial awareness and fostered an environment for students to discuss campus, local, and global diversity issues.
- 4. STAFF:** Major new appointments, kudos and professional activities and recognition.
- **Vice Chancellor's Office** hired March L. Krotee as Department Head in Physical Education.
  - **Physical Education** - Frank Ormond served as Scheduling Officer for all classes. Charlie Patch served as Coordinator of the Minors Program and Nikki Faison was hired as an Accounting Technician. Lara Moore was hired as a Lecturer. David Parker was elected NIRSA State Director of N.C. Bill Cheek was selected as referee for the CISM Games in Germany. Devon McCaffrey was elected NIRSA Region II Student Representative.
  - **University Housing** staff played an integral role in the first Southern Placement Exchange and served as hosts for the 2001 N.C. Housing Officers conference. Susan Grant became President of the Southeast Association of Housing Officers. Pete Burke was hired as Assistant Director of Finance. John Mountz was promoted to fill the Greek Life Director position, and Shelly Brown Dobek was hired as Associate Director.
  - **Distance Education** established a graduate assistant position in 2002.
  - **Counseling Center** - Dr. Grace Finkle served as Phi Beta Kappa President and Public Relations Officers and Regional Representative Phi Kappa Phi. Dr. Monica Rivers received

her Psychologist license and Dr. Jonna Tobin her N.C. licensure. Dr. Betsey Kimrey was certified as a Clinical Additions Specialist.

- **Student Health Services** hired David Pletcher, M.D. to join the medical staff. Steve Rembrandt served as President of the Triangle Medical Managers Association. Rosalind Thomas, RN, served as Chair of the Staff Senate. Jerry Barker received the Charles F. Bohmann Award for outstanding service to the Southern College Health Association.
- **Upward Bound & Educational Talent Search** – Marsha Pharr was recognized for 10 years of service to TRIO by the Southeastern Association of Educational Opportunity Programs.
- **University Scholars Program** hired Taylor Roberts as Special Projects Coordinator and Sean Cassidy completed his term on the Faculty Senate.
- **Music Department** hired Randy Meder as the Director of Choral Music. Curtis Craver published “A History of Music” at NC State University.
- **Center for Student Leadership, Ethics and Public Service** promoted Michael Giancola to Director.
- **Multicultural Student Affairs** hired Brett Locklear as Assistant Director for Native American and Hispanic Student Affairs.
- **University Dining** – Chef Bill Brizzolara conducted two successful fundamental cooking classes for students. The Dietician worked closely with the Student Health Center and Athletics and as a result several hundred students received counseling for such things as eating disorders to weight loss programs. Crayton Garrell was hired as Manager for East Campus Dining.

##### **5. RECOMMENDATIONS AND CONCERNS FOR THE FUTURE**

The State budget is a major concern and challenge. Facilities need major capital improvement and are insufficient for the demand for large meeting space. Challenges are anticipated in our ability to serve our Hispanic constituency due to NC's rapidly growing population.

- **University Scholars Program** must continue to make progress to ensure smooth and cooperative relations between the USP and the new Honors Program.

- **ARTS NC STATE** funding plan must be developed for the completed renovation of Thompson Building. The creation of a permanent studio for the Dance Program is essential.
- **Counseling Center** has concerns for the rising need for serious treatment which are exceeding the resources on and off campus.
- **Student Health Services** must be HIPA compliant in 2003. Compliance will require major upgrades to their 1992 computer system to handle the necessary changes. The need for more space to accommodate expected university growth is anticipated.
- **University Career Center** recently benchmarked its programs and resources against those of six other institutions in the region and the results revealed NC State to be seriously understaffed and under financed.
- **Upward Bound and Educational Talent Search** anticipates concerns in the area of program and staff expansion and the availability of university funds.
- **University Housing** focus areas for the coming year include implementing the recommendations of the Task Force on Living and Learning, proceeding with plans for the apartment construction, supporting planning for the 2003 NACURH conference and developing programs to support academic enhancement of residents. Priorities for Greek Life include improvements to the Greek Court facilities, improved advising, and more effective management.
- **Caldwell Fellows Program** is currently examining the selection process of the students that are selected as Caldwell Alumni Scholars out of high school.
- **University Dining** business manager will be working with a university team to implement electronic door access in many buildings on campus. A new board plan option will be added that will allow students to purchase a number of meals that can be used throughout the semester rather than the weekly options presently offered. University Dining is working with Athletics on a plan to operate a training table in the new football facility at Carter Finley Stadium. This facility is scheduled for January of 2003.