

**NORTH CAROLINA STATE UNIVERSITY
DIVISION OF STUDENT AFFAIRS
ANNUAL REPORT
2002-2003**

The 2002-2003 academic year was filled with opportunities and challenges to demonstrate our “Students First” motto. This report will highlight some of the many accomplishments and activities of the units within the Division of Student Affairs.

PROGRAMS: Changes in scope of activities, volume of activities, special achievements of significance, and special program reviews, studies or plans

- The Division of Student Affairs created a partnership with Undergraduate Affairs by providing funding to support the Assessment Office in exchange for assessment training and consultation. A division-wide assessment taskforce was created and each unit has created an assessment plan.
- The Department of Physical Education was reorganized into three separate departments – PE, Campus Recreation and Carmichael Complex Facilities and Operations.
- Reorganization plans are underway in the Division as a result of the impending retirements of two significant members of the Small Staff. Dr. Charles Haywood has served as Associate Vice Chancellor for University Career Center, Upward Bound, Educational Talent Search, Student Health Services, NC Residency Appeals, and National Student Exchange. Dr. Gerald Hawkins has served as Director of the Caldwell Fellows Program. A search for a new Director for the Caldwell Fellows Program is presently underway and will continue to be supported by Student Affairs and the Alumni Association.

Caldwell Fellows Program - All four classes of undergraduates are Caldwell Fellows for the first time since the implementation of the combined Caldwell Programs. Tomas Carbonell became the first NC State Student to win a Marshall Scholarship.

Campus Activities – A new Parents’ Association was created and 3,672 families attended Parents’ Orientation.

Campus Recreation had 9,462 unique participants including 6,417 males and 3,045 females. Club Sports had 45 active clubs with an increase from last year of 300 participants.

Carmichael Complex Facilities and Operations – Total entries to Carmichael Gym increased by 4%. Of the 23,748 unique individuals 2,436 were members and 21,312 were students, representing a 72% involvement rate for students.

Career Center - A new on-line resume and interview sign up system, ePack, was successfully implemented.

Counseling Center increased psychiatrist's hours in order to conduct clinical and billing case reviews, and to initiate a crisis case review committee due to the severity and increased number of psychiatric problems. All vocational guidance tests were made available on the web in an effort to make services more accessible to students living off campus.

Gallery of Art and Design's exhibition, "The Jewelry of Robert Ebendorf," will soon open at the Smithsonian's Renwick Gallery.

Dance Program hosted the MidAtlantic American College Dance festival.

Physical Education Department student enrollment for total class participation was 13,680 which reflects a 3% increase over last year. The Undergraduate Review Process for the PE General Education Requirement was developed and approved by the Committee on Undergraduate Education. A proposal to eliminate the PE requirement was rejected by the Council on Undergraduate Education.

ROTC units commissioned 52 cadets from the three detachments.

University Dining - Clark Dining Hall had a successful first full year of operation. All renovation costs for Clark Dining have been paid. Following a fire at the Atrium at DH Hill Library, service was recovered within two weeks.

University Theatre's production of "Stop Kiss" was selected and performed at the Kennedy Center-sponsored Southern Regional American Theatre Festival, and three

students were nominated for prestigious acting awards. The productions of “A Little Night Music” and “Jitney” were included among the “10 Best Productions in 2002” by the News & Observer. Student attendance at University Theatre productions increased to almost 40% of total attendance.

Music Department – Grains of Time were selected to perform at the National Men’s A Capella Competition in New York. Marching Band enrollment grew from 164 to 183. A new course taught in conjunction with the ARTS NC State directors, “Introduction to the Arts at NC State,” was offered in Fall 2002 and Spring 2003 and received outstanding student evaluations. The course will be offered again in Fall 2003.

University Scholars Program continued to experience significant growth, with average enrollment in the Scholars Forum increasing to 893 in 2002-03, up from 794 in 2001-02.

Multicultural Student Affairs – Freshman Honors Convocation recognized 41% of the freshman served by MSA (African American, Native American, Hispanic) based on a GPA of 3.0 or greater.

Center for Student Leadership, Ethics and Public Service hosted the statewide LEAD Conference and co-sponsored these firsts: Dance Marathon (nearly \$10,000 raised), Engaged University Symposium, and won the Beat Hunger competition with UNC-CH. Student Government Association voter turnout increased from 14.5% to 21%.

Student Health Services provided a total of 54,000 patient contacts including 18,200 visits to physicians, 18,800 visits to extenders, 5,100 nurse-only visits, 52,000 prescriptions, 405 ADD visits, 2265 Allergy Clinic visits, 290 Travel Clinic visits, 585 Occupational Medicine visits, and 300 dietician visits. Physical Therapy recorded a total of 2,536 patient visits that resulted in revenue of \$176,000. The VaccessHealth immunization clinic provided 1558 flu shots, 281 meningitis shots and 157 tetanus shots during Fall 2002. Events such as The Big Event (2,500 attended), EveryBODY’s Beautiful Week (7 sessions with 500 attendees) and the 3rd Annual Run for Respect

(215 runners) were highly successful. Medical staff stayed alert for new medical threats-West Nile Virus, SARS, and agents of bioterrorism such as smallpox, anthrax and increased HIV positive tests-and disseminated information to the campus community when appropriate.

Educational Talent Search Program provided services to 800 students. There were 147 seniors in the program during this academic year and to date 87 have been accepted to a post-secondary institution. Educational Talent Search was awarded a 5-year grant for the second consecutive grant writing period, which signifies finishing in the top 5% in the country.

Student Conduct - The judicial appeals procedures were updated.

University Housing/Greek Life - The final report of the Task Force on Living and Learning at NC State was delivered in 2002, and administrative councils for living/learning villages have been developed. The annual meeting of the National Association of College and University Residence Halls, with nearly 3,000 students, advisors, and volunteers from across the US and Canada, was hosted by NC State. A new National Panhellenic Conference Sorority, Delta Gamma, was selected through a competitive process and initiated 77 women as founding members of the NC State chapter.

Upward Bound had 43 seniors complete the academic year. All (100%) of these students have been accepted to a post-secondary institution and are expected to enroll in the Fall Semester.

COMPACT PLAN: Major initiatives

Career Center - An online manual is being developed as an interactive job search tool for students on campus and at remote locations such as the UNCA Mechatronics program. As part of the Virtual Advising Center team, the Career Center staff created text for their multimedia career exploration project.

Distance Education and Technology Services created a division-wide Distance Education and Technology Advisory Group; implemented a training program for Division webmasters and LAN techs; and developed a technology equipment check-out program and software purchase program to decrease technology costs across the Division.

Carmichael Complex Facilities and Operations implemented a Guest Pass System; advertising and marketing will begin in the fall.

University Housing/Greek Life – Comprehensive renovations of Greek Court began in the summer of 2002. Construction began on WolfVillage in March, 2003.

Student Health Services and Counseling Center worked with other university departments to ensure compliance with HIPAA privacy standards.

Center for Student Leadership, Ethics and Public Service – Funding was secured for NC State to host LeaderShape in May, 2004.

University Theatre has completed the following initiatives: Replacement of Thompson Theatre roof, replacement of Thompson Main Stage lighting system, and replacement of most of the seats in Stewart Theatre.

University Dining developed plans to upgrade the AllCampus Network system, including hardware and software upgrades, as well as new ID card design and configuration and banking services. With the addition of web-based access to the AllCampus Network system, students are now allowed to check balances, report lost or stolen cards, and review transaction history. Planning was completed for a new Coffee House and renovation of the Shuttle Inn in the College of Textiles.

DIVERSITY: Initiatives and Progress

Career Center presented programs to the National Society of Black Engineers, the Kappa Lambda Chapter of Omega Psi Phi, and the Minority Career Fair student ambassadors.

Counseling Center – Outreach was begun to the Bisexual, Gay, Lesbian and Allies Student Organization and to the gay fraternity on campus.

Campus Recreation – Outdoor Adventures offered its first women only programming, including a “Women in Wilderness” trip and “Women on Rocks” workshop.

Distance Education and Technology Services implemented Division-wide web standards to ensure accessibility and quality, and maintains the Project SAFE website and the Division’s Diversity Theme website.

Multicultural Student Affairs – The largest-ever Native American Pow-Wow was held and the first two-day Minority Career Fair served 3000 students.

Center for Student Leadership, Ethics and Public Service - Student Government Association passed R12 on sexual orientation nondiscrimination.

University Housing/Greek Life – A new Latino sorority, Lambda Pi Chi, was colonized and chartered this year.

University Scholars Program Scholars Forum programming highlighted Native American, Latin American, Inuit and Vietnamese cultures, and included a presentation on gay rights. The percentage of students from under-represented groups among incoming first-year students in the USP increased to 10.9% in Fall 2002, up from 7.6% in Fall 2001.

STAFF: Major new appointments, kudos, professional activities and recognition

- Dr. Lisa Zapata assumed responsibility for Campus Recreation and the newly established department of Carmichael Complex Facilities and Operations.
- Division awards were given as follows: Students First Award-Tomecca Sloane, T.E.A.M. Award-Student Health Physicians and Extenders, Technology Award-John Williams/Gallery of Art and Design, Don Roberts Award-Terri Janney/Fred Gorelick.

Carmichael Complex Facilities and Operations appointed Dawn Sanner as Director.

Career Center – Carol Schroeder was promoted from Interim Director to Director.

Physical Education Department – James Dewitt received the Outstanding Extension Service Award and Larry Brown received the Gertrude Cox Award for Innovative Excellence in Teaching, Learning and Technology.

Student Health Services employees Melanie Theriault and Freshteh Seyed were selected as recipients of the Division Award for Excellence. Melanie Theriault was also selected for the University Award for Excellence and will be eligible for the Governor's Award for Excellence. Dr. Jerry Barker, Director, presented at the American College Health Association and was elected as a fellow. Marianne White served as President of Wake County Pharmaceutical Association.

Distance Education and Technology Services – The Coordinator position title was changed to Director to reflect additional responsibilities.

Gallery of Art and Design – Charlotte Brown was inducted as an honorary member into Phi Kappa Phi.

Center Stage – Sharon Moore was elected to serve as Vice President of Arts North Carolina, and received the EPA Division Award for Excellence.

University Housing/Greek Housing – Susan Grant served as President of the Southeast Association of Housing Officers. Gary Thompson served as Chair for the first national ACUHO-I/APPA Facilities Workshop. Tim Blair was elected President of the NC Housing Officers Association.

RECOMMENDATIONS AND CONCERNS FOR THE FUTURE

- As the entire Division of Student Affairs faces the prospect of a grim state budget, we are sharpening our assessment efforts and developing plans to create conditions under which the students and staff can move forward with focus, purpose and commitment.

Career Center - The recent benchmarking of the career counselor-to-student ratio against those of several peer institutions indicates the seriously understaffed nature of

the NC State operation. The Career Center will seek an additional 2.5 positions in the next five years.

Student Health Services, Counseling, Health Promotion and Disability Services for Students will begin developing a proposal for a building addition. A Health Minor, in cooperation with the Physical Education Department, will be proposed to the University Curriculum Committee.

Carmichael Complex Facilities and Operations – The size of Carmichael Gym and availability of services do not meet the needs of students. The Expansion project will provide an opportunity to expand these areas, but will not fully meet the needs of the current populations.

University Dining plans to renovate the lobby and enhance the menu in Fountain Dining Hall. Development of programs and policies to reward employees for outstanding performance and create more opportunities for training and education are being explored.

University Housing/Greek Life – Full implementation of the first four living/learning villages is expected in 2004. Planning will continue for the Quad renovation, scheduled to begin in January of 2005. Marketing and outreach efforts will continue in order to remain competitive with the tremendous development of off-campus student housing.

Educational Talent Search and Upward Bound have concerns involving space availability and university funds to assist in defraying the cost of office space. The previous lease will expire in November.