

UPDATED as of 3/9/09

## WolfWise Project Milestones and Subtasks

Finish Date

### Build and Configure base test environment

|  |          |
|--|----------|
| Define client and server side settings         | Complete |
| Opt in/out decision                            | Complete |
| Populate test tree with accounts               | Complete |
| Install WebAccess, archiving, IMAP, Extranet   | Complete |
| Develop verification process for migrated data | Complete |

### Provisioning

|  |          |
|--|----------|
| Develop process for auto provisioning              | March    |
| Create mapping between Auth tree and WolfWise tree | Complete |
| coding: consultant vs in house                     | Complete |

### Build Production environment

|   |          |
|---|----------|
| Install 13 servers in prod. Environment | Complete |
| Install 2 IDM servers                   | Complete |
| Attach storage                          | Complete |
| Install 12 blades in DC1 Chassis        | Complete |
| Install 13 blades in DC2 chassis        | Complete |

### Migrate GW customers to WolfWise

|  |          |
|--|----------|
| Prepare test tree for testing of grafting                | Complete |
| Create PO24 with Novell to move PO5 users to             | 13-Mar   |
| Finish auth tree modification script                     | Complete |
| Finish script to feed campus directory info to auth tree | 12-Mar   |
| finish script to feed preferred email to gateway         | 11-Mar   |
| Test grafting process                                    | 17-Mar   |
| Test user experience                                     | 18-Mar   |
| Test Bulk ID Creation                                    | 13-Mar   |
| Notify customers of migration                            | 20-Mar   |
| Bulk Move of GroupWise Customers to WolfWise             | 27-Mar   |

### Configure Production Environment

|                                    |          |
|------------------------------------|----------|
| Configure IDM                      | Complete |
| Test IDM                           | 12-Mar   |
| Configure new MTA Primary Domain   | Complete |
| Configure GWDOM1 and GWDOM2        | Complete |
| Configure Post Offices 11 - 14     | Complete |
| Configure GWIA1 and GWIA2          | 27-Mar   |
| Configure Web Access Servers       | 27-Mar   |
| Configure Production eDir tree     | Complete |
| Configure IMAP server              | 27-Mar   |
| Configure Post Offices 15 - 22     | 13-Mar   |
| Validate BES services with WW env. | 3-Apr    |
| Validate GWMS services             | 3-Apr    |

### Training/Documentation

|  |          |
|--|----------|
| Training/Documentation (basic functionality for all platforms) | Complete |
| Identify pre and post migration responsibilities               | 27-Mar   |
| Define migration workflow and processes                        | 27-Mar   |

|  |          |
|--|----------|
| Create pre-migration documentation specific to users           | 27-Mar   |
| Create pre-migration documentation specific to resource owners | 27-Mar   |
| Create post-migration documentation specific to users          | 27-Mar   |
| Create post-migration specific to resource owners              | 27-Mar   |
| Create Web documentation/FAQs                                  | Complete |
| Create list of potential gotchas for oracle users              | 27-Mar   |
| Create video documentation                                     | Apr-09   |
| Documentation for M+ Archive                                   | TBD      |
| Training session for IT Support Staff                          | TBD      |

### Migration of Oracle data

|   |                         |
|---|-------------------------|
| Stress test oracle migration                        | Complete                |
| receive Oracle iCal from Tim                        | Complete                |
| create script for create GW accounts                | Complete                |
| Activate quota, archiving and Extranet              | N/A                     |
| Develop process for synching auth tree              | Complete                |
| Develop Calendarchoice application for Oracle users | Complete                |
| Migration plan: all or phased?                      | Complete                |
| Finalize migration process                          | Complete                |
| Run complete migration test from start to finish    | 3-Apr                   |
| Oracle data freeze date                             | 1 week before migration |
| Oracle account creation freeze                      | 1 week before migration |
| Oracle data migration                               | 24-Apr                  |
| Data verification                                   | 26-Apr                  |

### Mobile Service Offerings

|  |           |
|--|-----------|
| Implement NeverFail - BES Redundancy           | Complete  |
| Evaluate iPhone support options                | 13-Mar    |
| Re-evaluate BES cost model                     | Spring 09 |
| Determine support models                       | TBD       |
| Distinguish service classes (paid vs. nonpaid) | TBD       |

### Implement GW 8.0 for MAC/Web client

|                                      |          |
|--------------------------------------|----------|
| Novell release of GW 8.0             | Complete |
| Technical Eval of GW 8.0             | May-09   |
| Customer Eval of GW 8.0              | May-09   |
| Go/no go decision                    | May-09   |
| Implement GW 8.0 for MAC/Web clients | Jun-09   |

### Communication Sessions

|                                  |          |
|----------------------------------|----------|
| Techie session (early Nov)       | Complete |
| Town Hall #1 for GW customers    | Complete |
| Town Hall #2 for GW customers    | Complete |
| Techie session #2                | Complete |
| TownHall #3 for Oracle customers | TBD      |
| TownHall #4 for Oracle customers | TBD      |

### Support

|                                |     |
|--------------------------------|-----|
| Hire WolfWise Support Position | TBD |
| Distributed Administration     | TBD |

### Migrate CED GW to WolfWise

TBD

### Migrate CHASS email to WofWise

TBD